

Lifeline is a federal program that lowers the monthly cost of phone and internet.

How do I apply for the Lifeline Program?

Choose the way that's easiest for you to sign up:

- Go to www.lifelinesupport.org

Consumers can log in to check their eligibility from any computer or mobile device, then contact a service provider to enroll in Lifeline.

- **Service Provider Portal**

Consumers can visit a service provider, who will use NLAD (National Lifeline Accountability Database) to enter the subscriber's information, receive an eligibility decision, and enroll the subscriber.

- **Apply by Mail**

Customers can mail a paper application and copies of proof of eligibility to the Lifeline Support Center, which will return an eligibility decision by mail. Then, the customer will contact a service provider to enroll. You can find a paper application and print it by going to www.lifelinesupport.org/.